Tuesday, January 28, 2020
6:00PM
Council Chambers, University Hall

We would like to respectfully acknowledge that our University and our Students’ Union are located on Treaty 6 Territory. We are grateful to be on Cree, Dene, Saulteaux, Métis, Blackfoot, and Nakota Sioux territory; specifically the ancestral space of the Papaschase Cree. These Nations are our family, friends, faculty, staff, students, and peers. As members of the University of Alberta Students’ Union we honour the nation-to-nation treaty relationship. We aspire for our learning, research, teaching, and governance to acknowledge and work towards the decolonization of Indigenous knowledges and traditions.

LATE ADDITIONS (SC-2019-18)

2019-18/1       SPEAKERS BUSINESS

2019-18/la  Announcements - The next meeting of Students’ Council will take place on Tuesday, February 11, 2020 at 6:00PM in Council Chambers at University Hall.

2019-18/2       PRESENTATIONS

2019-18/2a  Title: “Campus Clean Air Working Group Consultation”

Presenter(s):

- Andrew Leitch - Director, ERM Programs, Risk Management Services
- Kevin Friese - Associate Dean of Students, Health & Wellness

Abstract:

Last year the university’s General Faculties Council asked administration to come up with a strategy to minimize student, staff and faculty exposure to smoke and vapour from cigarettes, inhaled cannabis, vapes and hookah pipes on University of Alberta campuses.

The Provost asked a working group representing students, faculty and staff to consider options. The group concluded that a strategy would require significantly increased limits to smoking and vaping on U of A campuses, up to making the university completely smoke-free and vape-free. (Today, smoking and vaping is allowed in most outdoor locations, as long as it’s not within ten metres of doors, windows that open, and air intake vents. Cannabis smoking and vaping is permitted in specific locations.)

The co-chairs of the working group are requesting the opportunity to share the options being considered by the working group, provide early insights into the findings of the campus consultation, and gather the student perspective on this
important topic.

**LARSEN MOVES** to allow the “Campus Clean Air Working Group Consultation” presentation.

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**Title:** “Studentcare Health & Health Plan Overview”

**Presenter(s):**

- Kristin Foster – Director, Partnerships & Development – Studentcare

**Abstract:**

The Extended Health & Dental Plan is one of the most significant services offered by the Students’ Union for its members. The Plan is administered by Studentcare. Kristin, from Studentcare, will provide an overview of The Plan, a snapshot of its usage and answer any questions Council may have.

**STATT MOVES** to allow the “Studentcare Health & Health Plan Overview”.

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2019-18/3  EXECUTIVE COMMITTEE REPORT

2019-18/4  BOARD AND COMMITTEE REPORT

2019-18/5  OPEN FORUM

2019-18/6  QUESTION PERIOD

2019-18/7  BOARD AND COMMITTEE BUSINESS

2019-18/7a  **VARGAS ALBA MOVES** to appoint one member of Students’ Council to Policy Committee.

2019-18/7b  **DRAPER MOVES** to approve Second Principles Of Bill 7.


2019-18/8  GENERAL ORDERS

2019-18/9a  **BHATNAGAR MOVES**, pursuant to Section 3(11) of Bylaw 6100, to call a referendum on The Gateway DFU question as approved in motion 2019-15/7e, and to direct the Speaker to inform the Chief Returning Officer of Students’ Council’s authorization of this referendum within 24 hours of the conclusion of this meeting.

2019-18/9  CLOSED SESSION

2019-18/10  INFORMATION ITEMS


2019-18/10j UASU Health & Dental Plan Board Orientation.

20 Vacancy Petitions

1. Immediately following the by-election period for Students’ Council, as outlined in Bylaw 2400, the office of Discover Governance, with the assistance of the Chief Returning Officer, shall create a Vacancy Petition form for all faculties with vacancies and disseminate the form broadly, including to the Faculty Association in which the vacancy is held.

2. The Vacancy Petition form, to be filled out by the candidate, shall include:
   a. The name, e-mail, faculty, and ID number of the candidate seeking to fill the vacancy; and
   b. A signed acceptance of the petition by the candidate; and
   c. A signed letter for the candidate from their faculty confirming that they are in good academic standing under University regulations; and
   d. A signed agreement saying the petitioner will meet with Discover Governance to be briefed on how Students’ Council runs before their first meeting; and
   e. A list of at least 10 nominators including the names, faculties, years, signatures, and student identification numbers; and
      1. A copy of Bylaw 100(20); and
      2. A link to the Vacancy Petition webpage.

3. In order for the petition to be declared valid, the candidate must collect a greater number of signatures from supporters than either 3(a) or 3(b), whichever is lower:
   a. 10% of the total student population of their faculty with a maximum of 60 signatures
   b. The mean voter turnout percentage for the last three (3) general Students’ Council elections

4. The Vacancy Petition form for Open Studies students shall include all requirements mentioned in (2) but shall not include the requirements in section (3).

5. The completed Vacancy Petition shall be submitted to the Office of Discover Governance upon its completion for validation of nominators, if applicable.

6. The first valid Vacancy Petition submitted for a given faculty will trigger a seven (7) day period after which no other petitions will be received per vacant seat.

7. If no other valid Vacancy Petitions are received within the seven (7) day period, the successful candidate shall be declared a Councillor for the vacant seat for the remainder of that term.

8. If two or more candidates submit valid Vacancy Petitions for the same seat during the seven (7) day period outlined in (6), the candidate with the most signatures at the end of this period shall be the winner.
   a. Any candidate shall be allowed to retrieve their petition during the seven (7) day waiting period to collect more signatures, so long as the final petition is re-submitted by 5:00pm on the last business day prior to the deadline.
   b. In the event of a tie in the number of signatures, the Chief Returning Officer shall determine the winner by flipping a coin or other random-chance tie-breaking method in the presence of the Deputy Returning Officer or a member of the Office of Discover Governance.

9. Individuals that are ineligible to submit Vacancy Petitions include:
   a. Any member of Students’ Council; or
   b. The Speaker of Students’ Council; or
   c. The Chief Returning Officer or Deputy Returning Officer; or
   d. Any student who ran during the previous general election or by-election and lost to none of the above; or
e. any student who has previously used this mechanism in the last 365 days.

10. The period for Vacancy Petitions to be submitted shall be from the first business day following the fall by-election to February 1 of the subsequent year.

11. The Office of Discover Governance, with the assistance of the Chief Returning Officer, shall create and maintain a Vacancy Petition webpage to list the current status of all vacant Students’ Council seats:
   a. The link to this webpage shall be included in the Vacancy Petition package; and
   b. This webpage shall be maintained with regular updates, deadlines and other relevant information; and
   c. At a minimum, the number of packages submitted in each faculty shall be updated daily during the seven (7) day deadline period.
UASU HEALTH & DENTAL PLAN BOARD ORIENTATION

PRESENTED BY KRISTIN FOSTER
AGENDA

❖ Our Role and Responsibilities
❖ Plan Basics
❖ Our Services
❖ A. Member Services
❖ B. Communications
❖ C. Networks
❖ 2018-2019 Claims Snapshot
❖ Your Role
OUR ROLE & RESPONSIBILITIES
Changing the Face of Student Health

For Students With Students By Students

From Startup to Market Leader
Consultant
- Negotiation with Insurer
- Plan Set-Up
- Strategy
- Reporting & Surveys

Administrator
- Member Services Centre
- Opt Out/Enrolments
- Communications
- Data Transfer
- Community Builder
- Network Administrator
Areas We IMPACT

- Mobile App
- Call Center
- Staff Support
- Student Support
- Security
- CRM
- Promotion
- Network
- Online Opt-outs
- SFSS Micro Site
- Network Promotion
- Mobile App
- Staff Support
- Security
- CRM
- Promotion
- Network
- Online Opt-outs
- SFSS Micro Site
Reporting & Surveys

• Accurate & transparent reporting
• Macro-level analysis of healthcare trends
• Professional analysis of financials to inform direction
• Student feedback drives evolution
• Surveys provide an evaluation of our services and communications
PLAN BASICS
Individual vs. Group Insurance Plans

Expensive
Up to 5 - 7 times the cost of a student Plan

 Discriminatory
Differential treatment according to age and sex

Not Accessible
Exclude individuals with pre-existing conditions
One of the largest, most well-known UASU services

Established by student referendum in 2009

Integrated part of U of A landscape

Over $5 million in claims paid in 2018-19

Over 21,000 students enrolled in the Plan

Over 21,000 students enrolled in the Plan
PLAN BENEFITS

Health-Care Coverage
More than $10,000 including prescription drugs, vaccinations, psychologists, physiotherapists, chiropractors, ambulance, and more

Vision Coverage
Over $350 including eye exams, eyeglasses and contact lenses, and laser eye surgery

Dental Coverage
Up to $650 including checkups, cleanings, fillings, root canals, gum treatments, extractions, etc.

Travel Coverage
120 days per trip for an unlimited number of trips and up to $5,000,000 per incident, plus trip interruption and cancellation in the event of a medical emergency
We manage the Health and Dental Plan Student Experience
A Seamless Service Experience

MEMBER SERVICES: Calls & Campus – Open 9am-5pm to address student questions and concerns

INTEGRATED SOLUTIONS – CRM system helps track all interactions with students

REAL-TIME OPT-OUT & ENROLMENT – Available during the change-of-coverage period

MOBILE APP – Easy claiming & Plan information
Over 130,000 claims processed through the Studentcare app

MAIN FEATURES

Quick Claiming & Reimbursement
Take pictures of your receipts, submit your claim, have your claim quickly processed, and receive a refund by direct deposit.

Claim History
Never wonder about past claims or reimbursement details again. Your personal history is located in one handy, secure place.

Coverage
Access a quick summary of your Plan’s coverage.

Electronic Pay-Direct Card
Use the electronic Pay-Direct Card when visiting a pharmacist or health practitioner that offers the pay-direct service; the pharmacist or health practitioner will be able to process your claim automatically.

Travel Emergency
Don’t worry about misplacing or forgetting your emergency travel contact information while abroad. This app stores it for you.

DOWNLOAD THE APP
Search studentcare mobile to download now!

Available on the App Store
ANDROID APP ON Google Play

mobile.studentcare.ca
NATIONAL HEALTHCARE PROFESSIONAL NETWORKS
THERE ARE OVER 2,000 PROFESSIONALS ACROSS CANADA

TAKE ADVANTAGE OF EXCLUSIVE OFFERS IN YOUR AREA

Type the name of your association or school.

List of student associations

8 159 65 16 10 26 808 704 53 533
Dental Network in Action: Preventative Services

- Network Coverage: 30%
- Insurance Coverage: 70%
- Total Coverage: 100%
- What You Pay For: 70%
- What You Get: 100%
Pharmacy Network

REXALL'S EXCLUSIVE SAVINGS FOR STUDENTS

10% off your prescription drug costs (up to a maximum of $40)
Simply present a copy of your Pay-Direct Card to your Rexall pharmacy and your pharmacist will process your claim immediately.

20% off on regularly priced Rexall brand products
Includes Be Better, KIT, Nosh & Co., Rose & Robin, and Savvy Home, when you present your Rexall Exclusive Savings Card and your valid Student ID card at time of purchase.*
Our **EXCLUSIVE** Networks Save Students Real $$

❖ **Physiotherapy Network:** 40% savings =
  
  • $60 for initial assessment / $30 per visit / 20% off at PT Health

❖ **Massage Therapy Network:** 40% savings / visit
  
  • $30 for a 30min treatment, $55 for a 60min treatment

❖ **Psychology Network:** 20% savings / visit
  
  • $170 per 50min session, online or in person

❖ **Vision Network:** 30 – 50% savings
  
  • Up to $115 off select eyeglasses
SU Health Claims September 2018 - August 2019
Total: $2,568,185.57 Raid

- Medical Services & Equipment, 5%
- Tuition Insurance, 2%
- Paramedical Practitioners, 12%
- Hospitalization, 0%
- Vision care, 19%
- Drugs, 62%
SU Dental Claims September 2018 - August 2019
Total: $2,453,857.58 Paid

Fillings, Endodontics, Periodontics / Minor Restorative / Oral Surgery

Preventive services, 72%
Recent Benefit Changes: Re-cap

- In Fall 2018 the following benefit changes were introduced:
  - Paramedical Practitioners: (chiro, physio, RMT etc)
    - Increased to $30 / visit, from $20. $300 annual max
    - Psychology / Counselling: 80% / visit. $600 annual max
  - Vision Care: Eyeglasses & Contact Lenses:
    - Eyeglasses , contact lenses: Increased to $100, from $75, per 24 months
    - Eye exams: coverage: Increased to $60, from $50, per 24 months
  - Dental Care: Basic (fillings, oral surgery): increased to 70%. $650 annual max
- As part of the RFP process, a 2 Year Premium Guarantee was negotiated: coming to an end in 2019-20
Recent Benefit Changes: Impact

- Consequently, claims in 2018-19 increased as anticipated:
  - Paramedical: +50%
  - Vision Care: +57%
  - Dental Basic: +26%

- Current claims (Sept – Dec 2019) continue to show high usage of plan benefits

- Plan Fees have already been adjusted to account for these changes, to even out fluctuations in usage

In short: Stay Tuned, Keep Calm and Carry On
YOUR ROLE
Students’ Council plays a major role in helping direct “big picture” elements of the H&D Plan:

• Spreading awareness about the Plan and its benefits
• Gathering feedback from constituents
• Reviewing reports, surveys, analysis to inform policy
• Approving Plan Fees and benefits
Questions?